

Tips on how to manage your account

Cost-saving tips:

Account Conduct:

- Choose a product that is well suited for you, this will save you on bank fees
- Have your salary deposited into your Standard Bank account
- Make payments via debit order and stop order, it saves time and money
- Make sure your account is always in positive balance to cater for your service fees and debit orders.

- Buy lotto
- Check balances
- Make payments and more.

Safety tips:

Practice safe habits:

- Don't carry cash, just swipe because it's safer
- Always be aware of who is around you when you withdraw cash
- Never share your banking PIN.

Time saving tips:

Register for Digital Channels:

Using digital channels is cost effective and easier. You can take your banking into your hands.

- Avoid long queues
- Buy airtime
- Buy electricity

Contact us

General customer enquiries
– South Africa: 0860 123 000
– International: +27 11 299 4701

Email: elite@standardbank.co.za
Lost or stolen cards: 0800 020 600/+27 11 299 4114
Internet: www.standardbank.co.za/access

Cellphone Banking: *120*2345#
Fraud: 0800 222 050/+27 11 641 6114

VALUE ADDED SERVICES

SnapScan

SnapScan is an innovative app that lets you pay for things with your smartphone. It's a simple, safe and convenient way to pay.

Tap to Pay™

Buying small items on the run has just become faster with your MasterCard[] contactless card from Standard Bank. Waste no time when you pay for purchases up to R200,00.

MasterPass™

Shopping on your computer, tablet or smartphone online is easier and more secure with MasterPass™.

InstantMoney®

Send money via your cellphone to anyone in South Africa – quickly and safely! Creating an InstantMoney voucher is as easy as buying airtime – and funds can be sent by anyone, to anyone – even if they don't have a bank account.

App for Smartphones or Tablets

You decide where and when you need to do your banking. Simply open the secure banking app on your smartphone or tablet.

UCount Rewards

Join our rewards programme for just R20,00 a month and collect rewards points every time you shop with your Standard Bank Credit, Cheque or Debit Card.

Disclaimer

Our products and services, and the terms under which they are offered, may change. We will inform you within a reasonable time of these changes. It is in your interest to read your contract carefully. If you have any questions or need more information please contact your branch. Standard Bank subscribes to the Code of Banking Practice. Please ask your branch for details.