

**TERMS AND CONDITIONS IN RESPECT OF THE EMIRATES AIRLINES BLACK FRIDAY
FLIGHTS FLASH SALE MADE BY THE STANDARD BANK OF SOUTH AFRICA LIMITED
("STANDARD BANK/WE/US/OUR")**

Important clauses which may limit our responsibility, place an obligation on you to indemnify us, involve an acknowledgment of any fact or involve some risk for you will be in bold and italics. You must pay special attention to these clauses.

1 INTRODUCTION

- 1.1 We are offering you up to 35% discount on certain flights purchased with Emirates Airlines via our Leisuredesk ("**Offer**").
- 1.2 This Offer is a one day offer for sale between 00h00 and 23h59 on Friday, 24 November 2017 ("**Promotion Period**").

2 WHO QUALIFIES FOR THIS OFFER

To qualify for this Offer, you must:

- 2.1 be 18 years of age or older;
- 2.2 permanently reside in the Republic of South Africa; and
- 2.3 be the holder of a Standard Bank gold, titanium, professionals, platinum, world elite or world citizen credit card ("**Card**") whose account is in good standing during the Promotion Period.

3 HOW TO ACCEPT THE OFFER

- 3.1 Contact the Leisure desk by calling 0872366557 or emailing Info@leisuredesk.co.za during the Promotion Period to book your Emirates Airlines tickets and use your Card to pay for these tickets.
- 3.2 ***In addition to these terms and conditions and the Emirates Airlines terms and conditions, this Offer is subject to the Discounted Fare Terms and Conditions below in Annexure A. You must comply with all of these terms and conditions.***

4 GENERAL TERMS

- 4.1 We are the promoter of this Offer. Any reference to **we/us/our** includes our directors, members, partners, sponsors, agents or consultants, where the context allows for it.
- 4.2 You may only take up this Offer once during the Promotion Period. There are no restrictions on the number of tickets that may be booked.
- 4.3 By participating in this Offer, you agree to be bound by these terms and conditions.
- 4.4 These terms and conditions shall apply to this Offer and all other information relating to this Offer and on any promotional or advertising material that is published.
- 4.5 ***We assume no liability for any services and/or advice, whether correct or incorrect, which you receive and/or pursue over and above this Offer.***
- 4.6 ***We assume no liability whatsoever for any direct or indirect loss or damage arising from a Customer's participation in this Offer or howsoever arising (whether arising from negligence or otherwise). All customers, whilst participating in this Offer, indemnify us and hold us harmless for any loss, damage, harm or injury (whether arising from negligence or otherwise) which may be sustained as a result of any claim, costs, expense, loss or damages which may be made by any third party.***
- 4.7 We reserve the right to amend these terms and conditions and/or reduce or extend at any time the start or end dates of this Offer.
- 4.8 We reserve the right to terminate this Offer with immediate effect and without notice of such termination to you. In such event, you waive any rights, which you may have against us and you acknowledge that you will have no recourse or claim of any nature whatsoever against us.
- 4.9 In the event of a dispute, our decision will be final and binding on all aspects of this Offer and no correspondence will be entered into.
- 4.10 This Offer cannot be used together with any other similar offer or campaign promoted by us.

- 4.11 The Offer is valid for:
- 4.11.1 Emirates Airlines fares originating from South Africa and excludes routes to and/or from Jeddah, Madinah, Male, Mauritius, Seychelles, Phuket and Denpasar, Toronto, Orlando; and
 - 4.11.2 specific routes permitted by Emirates Airlines, including one-way and round-trip tickets.
- 4.12 This Offer excludes Tickets with more than 4 sectors i.e. multi city.
- 4.13 Bookings are non-transferable. This means that once you have made a booking in one person's name, you cannot transfer it into another person's name.
- 4.14 The Offer applies to published available fares and do not include any previously discounted fares or other promotions. Tickets may be purchased for business or leisure purposes.
- 4.15 This Offer excludes Child and Infant discounts. Children and Infants will be eligible for the standard promotional discount offered during the year (i.e. 30% off business class, 25% off economy class and 25% off first class base airfares only).
- 4.16 For purposes of these terms and conditions, **Child** is a person between the ages of 24 months and 11 years and 11 months and **Infant** 0 to 23 months.
- 4.17 The price of the fare payable, taking into consideration the relevant discount savings, is not guaranteed if the booking is not completed.
- 4.18 ***Emirates Airlines and/or Standard Bank shall not be held responsible for any loss claim or damage suffered resulting from a change in the prices of fares.***
- 4.19 Refunds may be requested, but any refund application will be subject to Emirates Airlines' terms and conditions and will incur cancellation penalties.
- 4.20 You may be charged an additional fee should you require any changes to your Emirates Airline flight ticket. This fee will be determined by Emirates Airline in their sole and absolute discretion at the time of the change.
- 4.21 The Offer does not apply to any bookings made:
- 4.21.1 with UCount Rewards or any other loyalty program rewards; and/or

4.21.2 online or any other travel desk which is not the Leisuredesk.

ANNEXURE A

DISCOUNTED FARE TERMS AND CONDITIONS

1 QUALIFYING CLASSES AND DISCOUNT LEVELS

1.1

Class of Travel	Discount
Economy	35%
Business	35%
First	25%

1.2 The Offer is subject to the availability of seats and applies to the base fare prices of tickets for any of the qualifying classes mentioned in clause 1.1 above only at the time of the booking. Applicable taxes, fees and fuel surcharges are excluded.

1.3 Tickets that are booked with mixed qualifying classes i.e. half economy half business, will receive the lowest qualifying class discount.